

# BY DESIGN PUBLIC LIBRARIES IN AUSTRALIA AND NEW ZEALAND

## PROVISIONAL PROGRAM (1 May 2013)

**Preconference optional study tour of newer Sydney public libraries**  
**Wednesday 13 November 12noon-5.00pm**  
**hosted by State Library of NSW**

### CONFERENCE DAY ONE Thursday 14 November 2013

8.00-8.45am	<i>Registration and tea/coffee</i>	
8.45-9.00am	<b>Welcome and conference aims</b>  <i>Alan Bundy</i> Conference Chair	<b>Aims</b>  To highlight spaces and places required by <ul style="list-style-type: none"> <li>• the roles, resources and services of today's and future public libraries</li> <li>• the implications of these for public library colocations and accessibility</li> <li>• innovation and good practice in public library design briefs, architecture, interiors, furniture, technology, and facilities.</li> </ul>
9.00-9.45am	<b>Creating customer-centred libraries</b>  <i>Rachel Van Riel</i> Director Opening the Book and Opening the Book Furniture UK	Starting from the customer, and learning from both retail and library customer research, fundamentally changes the design and organisation of a library. It will shape new approaches to what the customer sees and engages with. It will also change the management of the experience, the presentation of resources and the roles of library staff.
9.45-10.15am	<b>Beyond colocation: designing and managing new model public library spaces and services</b>  <i>Carina Clement</i> Team Leader Libraries & Museum AlburyCity Libraries NSW	AlburyCity Libraries has moved beyond colocation to converging public library spaces with other council services, including museum and council customer services. Does it work and how does it work? The presentation will cover the strengths and pitfalls of converged public library spaces, with a focus on community place making.
10.15-10.45am	<b>From space age library to city square: the new Doncaster Library, Victoria</b>  <i>Sally Both</i> Manager Corporate Services Whitehorse Manningham Regional Library Corporation Victoria	MC Square is a collaborative community hub opened by Manningham City Council in August 2012. The innovative building is comprised of a range of community services and agencies including a library, art gallery, community arts, health, social welfare and children's and youth services. A café and regular weekend design market build on the community meeting space concept. The presentation will give an overview of the project and outcomes for the library service.
10.45-11.15am	<i>Morning tea</i>	
11.15-11.45am	<b>Designing public libraries for RFID: trends and opportunities</b>  <i>Alan Butters</i> Consultant Sybis, Victoria	This presentation, by a recognised international authority on RFID in public and other libraries, will provide an update on RFID developments worldwide. It will also consider opportunities, and issues, such as privacy. A focus will be on RFID as a catalyst for library design, better user service, better use of staffing, and for change management.

11.45-12.15pm	<p><b><i>There at last: a new public library in Echuca, Victoria</i></b></p> <p><i>Jenny Mustey</i> Library Services Manager Shire of Campaspe Victoria</p>	This presentation will address the steps and challenges of achieving and planning a long overdue new library. It will highlight: the role of community support and consultation, the advocacy and financial contribution made by the Friends of the Library and other stakeholders, and the significant commitment by council to achieve a project shared by the library staff, architects, interior design, project management and construction team.
12.15-12.45pm	<p><b><i>From book barn to community hub: the renovated Upper Hutt Central Library, NZ</i></b></p> <p><i>Debbie Duncan</i> Library Manager Upper Hutt City Library NZ</p>	A proposed new central library was abandoned by Upper Hutt City in 2009 due to costs and the economic climate. Rather than accept the finality of this decision, library staff presented an economic alternative to renovate and extend the existing building. This was completed by the end of 2010, resulting in a flexible facility that provides a platform to utilise modern technologies and deliver a wide range of community programs that support ongoing learning and community engagement.
12.45-1.30pm	<i>Lunch</i>	
1.30-2.00pm	<p><b><i>Spaces for books and places for the community: third places best practice in German public libraries</i></b></p> <p><i>Harriet Winchester</i> Children's Collection Development Officer Prospect Public Library SA</p>	This presentation will report on the findings of a 2013 study of some of Germany's top public libraries. The aim of the study was to discover best practice examples of the public library as the community's third place after home, school or work. Findings will be discussed and compared with third place public library examples in Australia, and suggestions made for how German initiatives could be adopted by them.
2.00-2.30pm	<p><b><i>Open libraries: a new concept for Australia and New Zealand</i></b></p> <p><i>Alan Flores</i> Library Services Manager</p> <p><i>Ben Hartley</i> actg Information Services Librarian Gosford Library Services Gosford City Council, NSW</p>	Gosford Libraries has researched the development, initially in Denmark, of open libraries as a response to providing 24 hour 7 days a week public library access. It is now planning to install three of them. The presentation will describe the findings of the research, why a decision to install them was made, and experience to date.
2.30-3.00pm	<p><b><i>Heart of Carterton , heart of the community: the development of the Carterton Events Centre, NZ</i></b></p> <p><i>Ewan Hyde</i> Cultural Services Coordinator Carterton District Council NZ</p>	How does a small community respond when all of its major community facilities become past their use by date at the same time? This presentation will provide a methodology for public librarians in small towns to play a significant role in providing stability for a wide range of community activities, and placing the library at the heart of their communities.
3.00-3.30pm	<p><b><i>A three card trick: three new world class libraries in the world's most liveable city</i></b></p> <p><i>Paula Kelly</i> Manager – Melbourne Library Service City of Melbourne Vic</p>	The city of Melbourne has committed to creating three new libraries in 2012-2015. This is an extraordinary commitment to developing reader centred libraries that are both community and creative spaces. They are multiuse facilities featuring library services, cafés, family services, aged care services, community meeting rooms, galleries, performance spaces, artist studios and creative 'maker' spaces.
3.30-4.00pm	<i>Afternoon tea</i>	
4.00-5.00pm	<p><b>First panel session</b></p> <p>This will be recorded and a transcript included in the conference proceedings</p>	The panel will comprise the first day speakers and will provide conference delegates with the opportunity to ask questions, seek and share <i>their</i> information with other delegates.
5.30-7.30pm	<p><b>Conference reception</b></p> <p><b>State Library of NSW</b></p>	

## CONFERENCE DAY TWO Friday 15 November 2013

8.00-8.45am	<i>Tea/coffee</i>	
8.45-9.30am	<p><b><i>Building people places</i></b></p> <p><i>Annie Hensley</i> Architect FJMT Sydney</p> <p><i>Cameron Morley and Leanne Perry</i> State Library of NSW</p> <p>Speakers: Annie Hensley and Cameron Morley</p>	<p>New technologies, new services, innovative programs, sustainable development, client expectation and changes in the way people use the library space have had a dramatic effect on library building design over the last 10 years. The third 2012 edition of <i>People places</i> considers these factors alongside statistical data, post occupancy evaluation of new buildings and trends in library design across the world. This presentation will take you through how research was turned into a practical tool to plan and create public libraries which respond to community needs well into the future</p>
9.30-10.00am	<p><b><i>Towards a happy medium: library architects, interior designers and suppliers working together</i></b></p> <p><i>Colin Matthews</i> Sales Manager Queensland Library Supplies Pty Ltd Qld</p>	<p>To achieve the best outcome for their library clients, architects, interior designers <i>and</i> suppliers need to be aware of each other, and work together from the commencement of a project. Based on over 30 years of library sector experience, this presentation will reflect on the extent to which this occurs, and the consequences for libraries if it does not.</p>
10.00-10.30am	<p><b><i>Libraries inside out: five libraries in three states</i></b></p> <p><i>Peter Moeck</i> Architect SA</p>	<p>The collaboration between Peter Moeck, Architect, Gregg Mitchell, Creative Director of Orbit and Scott Reed, Director of Resource Furniture is a creative and dynamic partnership. Their approach holistically considers how to connect people and place by reflecting regional and local contexts. This results in unique projects that are welcoming, intuitive to use and vibrant. The presentation will show and tell 'inside out' five of their libraries in three states of Australia, including award winning Mt Gambier and Strathalbyn libraries in SA.</p>
10.30-11.00am	<i>Morning tea</i>	
11.00-11.30am	<p><b><i>At the heart of the community: the Darius Wells Library, Kwinana WA</i></b></p> <p><i>Brett Hatwell</i> City Librarian City of Kwinana WA</p>	<p>An important part of the \$340 million city centre redevelopment, the new \$22 million Darius Wells Library and Resource Centre offers a range of modern services. These include a public library, crèche, training and art facilities, function hall, community lounge and exhibition space, a Dome café and restaurant plus meeting rooms for community groups with resources to assist them, and supported offices for community services agencies.</p>
11.30-12.00	<p><b><i>Kool Kat: the new Katoomba Library, NSW</i></b></p> <p><i>Cecilia Kugler</i> Specialist Library Planner/Designer CK Design International NSW</p>	<p>The highly successful new Katoomba library is in the Blue Mountains Cultural Centre together with the Blue Mountains City Art Gallery, an interpretive centre and café. This presentation will explore the design brief and demonstrate how the local identity, the architecture and natural environment were incorporated in the interior design to create spaces which resonate with the community and provides a destination that engages with and adds value to, Katoomba.</p>
12.00-12.30pm	<p><b><i>Thirty years younger by design: the redevelopment of the Bendigo Library Victoria</i></b></p> <p><i>Carolyn Macvane</i> Chief Executive Officer Goldfields Library Corporation Vic</p> <p><i>Joshua Wheeler</i> Director McGauran Giannini Soon Pty Ltd Architects, Planners, Interior Designers Vic</p> <p>Speaker: Carolyn Macvane</p>	<p>The Bendigo Library redevelopment will provide a refreshed, relevant and sustainable building that will directly contribute to the needs of the local community. A partnership between the city of Greater Bendigo and the Goldfields Library Corporation the \$8million project involved consultation, design, documentation, and tendering for consultants, contractors and equipment. This presentation will describe and reflect on the project process and outcomes.</p>

12.30-1.00pm	<p><b><i>Almost there at last: Rockdale NSW plans its new library</i></b></p> <p><i>Mark Norman</i> Coordinator of Library and Community Information Services Rockdale City Council NSW</p>	Over the last 20 years there have been several serious attempts to build a new library for the city of Rockdale, to replace the 'temporary' library of 30 years. The presentation will examine the myriad attempts to build a new library for Rockdale, and the lessons learned during the year spent working with architects on the master plan and feasibility study.
1.00-1.45pm	Lunch	
1.45-2.15pm	<p><b><i>You can get what you ask for: the importance of a project design brief</i></b></p> <p><i>Mark Tendys and Paul Christmas</i> James Cubitt Architects Pty Ltd Qld Speaker: Mark Tendys</p>	This presentation will provide an introduction to project procurement used for new and refurbished public libraries, with an insight into the risks and benefits associated with different methodologies. The focus will be on the importance of developing a considered project design brief which allows the selected procurement methodology to be maximised.
2.15-2.45pm	<p><b><i>Lost in space: designing techno savvy library spaces for humans</i></b></p> <p><i>Paul White</i> Director of Design Instinct Furniture New Zealand Ltd</p>	Technology floods unstoppably into the library world as it does into the lives of the people coming through the doors. With it come new opportunities and expectations. From a furniture designer and space planner's perspective, this presentation will explore the unavoidable demands and fresh opportunities technology brings to library spaces.
2.45-3.15pm	<p><b><i>Place making and community values: an analysis of four recent libraries by fjmt</i></b></p> <p><i>Richard Francis-Jones</i> Design Director Francis-Jones Morehen Thorp NSW</p>	Urban environments have become dominated by commercial interests and the retail pressure to purchase. They are characterised by placelessness, the disappearance of community and the domination of consumption. A remarkable exception to this is the rise of the contemporary public library. Its architecture can create a true sense of place and community. Most importantly, the library should express and embody precious community values and aspirations: openness, acceptance and equity.
3.15-3.30pm	Afternoon tea	
3.30-4.30pm	<p><b>Second panel session</b></p> <p>This will be recorded and a transcript included in the conference proceedings</p>	The panel will comprise the second day speakers and will provide conference delegates with the opportunity to ask questions, seek and share <i>their</i> information with other delegates.
4.30-4.45pm	<p><b>Conference outcomes and recommendations</b></p> <p><i>Alan Bundy</i> Conference Chair</p>	Draft recommendations, with space for <i>your</i> recommendations, will be on a sheet in the conference folders.

## Postconference optional workshop

***Customer centred library design*** led by Rachel Van Riel

**Saturday 16 November 9.00am-1.00pm at the State Library of NSW**